

July 24, 2023

## RE: Bayou Pass Village Property Owners Association, Inc

Dear Owner:

It is our pleasure to inform you that as of August 1, 2023, your Board of Directors has retained the services of WISE PROPERTY MANAGEMENT, INC. to manage your Association. Benjamin Alair, LCAM, will be your Community Association Manager.

Wise Property Management, Inc. was established in 1981 by William C. Spivey who founded a Property Management Company that would meet property owners' needs and provide the highest quality of service at a competitive cost. Our primary objective at Wise Property Management is to protect, maintain, and enhance the value of your asset.

Our office is located at 3903 Northdale Blvd, Suite 250W, Tampa, Florida 33624. Our office hours are Monday through Friday, 9:00 a.m. to 5:00 p.m. If, during these hours, you have a maintenance request, accounting question, or need forms, documents, or any other related information, please call 813-968-5665 or email your manager directly. If you have an after-hours <u>EMERGENCY</u>, please do not hesitate to call our emergency number at 813-968-5665. Our website is <u>www.WisePropertyManagement.com</u>.

You will be receiving your payment coupons in the coming weeks to pay your association dues. If you are enrolled in ACH, you will have to enroll again. Information on ACH enrollment will be included with your payment coupons. We appreciate your patience through this transition. We will also be sending information in August on how to access our online owner portal system in which you will be able to view your account status.

Below is a list of personnel who will be dealing directly with your community with their extensions and email addresses who will be handling your account. Please do not hesitate to email your manager with any questions you may have regarding the transition to Wise.

Benjamin Alair, Licensed Community Association Manager 813-968-5665 Extension 331 - Email: BAlair@wisepm.com

Wendy Roman, Assistant to Benjamin Alair 813-968-5665 Extension 308- Email: WRoman@wisepm.com

Accounting Team 813-968-5665 Option 4 - Email: Accounting@wisepm.com

Sincerely,

Joshua C. Spivey, LCAM, Lic. Real Estate Broker President Wise Property Management, Inc.